



THIS ISSUE

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BOARD OF DIRECTORS

- Marc Steinorth - President
- Sandy Villegas - Vice President
- Linda Facer - Treasurer
- Hector Romero - Secretary
- Carlos Calderon - Member at Large

MANAGEMENT

Action Property Management
1250 Corona Pointe Court, Ste. 404
Corona, CA 92879

Tel: (800) 400-2284
(Community Care Department)

Community Manager:
Brittany Hammond
Email: bhammond@actionlife.com

PATROL

Supreme Force Services
Tel: (888) 513-6723

BOARD & MANAGEMENT UPDATES

- **Paint & Construction Project:** Empire Works is nearly done with the painting project. Touch ups are being done, door edges need to be painted and driveways will be power washed.
- **Front door edges** were painted by Empire Works over the course of two (2) Saturdays. If you have not had your door edge painted, please keep an eye out for a make-up day to have this done. Doors will need to remain open for 2-4 hours to allow the door to dry.
- **Concrete Repairs:** Various buildings will have concrete replaced. This project will take three (3) weeks to be complete and be done in sections. The start date for this project is August 9th.
- **Board Member changes/updates:** We are happy to announce the newest member to the Board of Directors, Carlos Calderon.
- **Antis Roofing** has completed regular maintenance & cleaning of the roofs and gutters.

COURTESY REMINDERS

Pool Hours:

Sunday - Thursday 6am-10pm

Friday - Saturday 6am-11pm



Pool/Spa Reminders:

- No animals are allowed in the pool, gym or clubhouse.
- No alcohol is allowed in the pool area.
- Residents are permitted to host a maximum of eight (8) guests total, including the resident or four (4) people per fob.
- Use of pool is at your own risk.
- No toys in the pool area. No glass. No smoking.
- Persons under the age of eighteen (18) must be accompanied by an adult, at all times.
- Please always clean up after yourself.
- Children are encouraged to wear a life vest or flotation device.

Above are just some of the pool/spa rules. You can find a full copy of rules at resident.actionlife.com.

Please be careful with the pool furniture to prolong the life-span. Many cushions have tears.

Recreational vehicles (e.g. motor homes, travel trailers, camper vans and boats) are not allowed to be parked inside the community.

Speed Limit - For the safety of yourself and others, remember that the speed limit is 20 MPH while driving inside the community. Please be cautious and help keep everybody safe!

Summer months call for open windows and gatherings. Please be courteous of your neighbors to allow the enjoyment of a quiet & peaceful community.

Gym equipment should be put back in its place after use.

HELPFUL TIPS

- *If you see something, say something.* If you see a maintenance issue or observe a violation of the Rules & Regulations, please contact Action Property Management at 949-450-0202 or you may email your Community Manager. This number can be used for after-hours emergencies as well.
- **Attention homeowners/investors:** If you are renting your unit, please be sure that a copy of the Rules & Regulations are provided to your tenant.
- If a holiday falls on a Monday, trash pickup will be delayed by one day. Don't put your containers out on Sunday. Reminder, trash/recycle containers should be set out the morning of collection day and put away the same day.
- Packages have been missing more frequently, as of lately. You are encouraged to bring in your package upon delivery. You can request a *hold at location* with most carriers if you aren't going to be home to bring your package in quickly.

Need a garage repair? Are your springs broken?

Here are a few companies that your fellow neighbors have used:

Ed's Garage Doors 909-731-3865


Garage Door Star 909-566-2349

Overhead Garage Door 818-764-3366

Parking Rule Changes

An application may be submitted for a second parking permit if a homeowner has four (4) registered vehicles to their Victoria Gardens residence and four (4) driver's licenses.

Residents may obtain a "safe list" up to eight (8) times per unit, per month. (not per car)



In an effort to help identify which vehicles belong in the community, you are encouraged to complete a vehicle registration form. The form can be found on the Resident Portal, under forms. Please email the completed form to your Community Manager.

BOARD MEETINGS

Board Meetings are typically held on the 4th Tuesday of every month, however this is subject to change. The next meeting is Tuesday, August 24th at 6:00 pm. Notices and agendas will be posted on the bulletin board at the clubhouse.

Board Meetings have resumed in the clubhouse. We hope to see you there!

WHO DO YOU CALL?

Management Contact Information



- ccgeneral@actionlife.com - requests for service or work orders, questions about rules or assessment accounts.
- ccpriority@actionlife.com - for more urgent matters such as broken entry gates, issues accessing the pool areas, broken sprinklers, FOB and directory programming, etc...
- dwin@actionlife.com - to submit your Architectural Applications, Notice of Completion Forms, or any questions regarding ARC guidelines.

Action Property Management is available 24/7 for after-hours emergencies. On-call managers can be reached at (949) 450-0202.

San Bernardino County Fire Department - (909) 477-2770

City of Rancho Cucamonga - (909) 477-2700

Solid Waste - Burrtec - (909) 987-3717

Gas - So Cal Gas Company - (800) 427-2200

MeterNet - (800) 985-1179

Non-Emergency - Rancho Cucamonga Police - (909) 477-2800

Patrol - Supreme Force Services - (888) 513-6723

Management - Action Property Management - (800) 400-2284

